



Mac Support for the Home

Supporting and developing the Mac within the home

Our Home Support Pack provides the following services:

- Telephone support from 9.30am – 5.15pm (Mon to Friday, excluding bank holidays)
- Remote desktop support
- Email support
- FastTrack priority repair service

In addition...

- Advice on backing up your data and developing your home IT
- Reduced hourly rates (subject to work being completed)
- Fixed priced installations rather than hourly rates
- Priority booking on group training workshops with free admission

Throughout the year we are looking to arrange training events to help Mac users make better use of their Mac's. This will include sessions to cover basic use of the Mac, key applications (iLife & iWork), through to setting up networks, sharing images, video and data between various devices including your TV (subject to which type of TV used!)

Your Mac @ home can be:

- A central diary for the family (Sync with other Mac's or iPhones/iPod Touch)
- A video editing suite (convert old VHS tapes to digital and edit)
- Central hub for all digital content
- Web site development
- Video surveillance hub for home security
- And much, much more!



Home Support Pack is £120 per annum or £11 per month (standing order)



Call GrafX on 01242 704330 or visit us at 73 Market St | Cheltenham | GL50 3NJ – Prices incl VAT, terms & conditions apply